

## Jessica Schieffer

**From:** vayama [noreply@vayama.com]  
**Sent:** Friday, October 21, 2011 10:30 AM  
**To:** alsroot@gmail.com  
**Subject:** Vayama Ticket Confirmation/Receipt



**Your Vayama Trip Id:** PRKUZ6

**Your Airline Confirmation Codes:** 43M2OG  
Transportes Aereos Del Mercosur



## Ticketing Confirmation

Dear **ALEKSEY LIM**,

Thanks for choosing vayama. Below is the ticket confirmation and receipt for your trip. Please review the confirmation carefully to ensure everything is correct. If you see any information that you feel is incorrect or that you have questions about, please call our Customer Care Team at **1.650.265.1856** and one of our associates will be happy to assist you. Please have your Trip ID (shown above) available when contacting Vayama for any reason.

Although you do not need this document to check-in at the airport, we recommend that you print it out for your own reference.

### Travelers

1. LIM, ALEXEY MR (*Adult*)

### Purchased By

ALEKSEY LIM  
Kashenkin lug, 1, 27  
Moscow, AL 00000  
Email: alsroot@gmail.com  
Phone: 595 971789876

### Your Itinerary



Flight **PZ705**  
Depart **Asuncion, PY (ASU)**  
16-Nov-11 (Wed) 05:10p  
Arrive **Sao Paulo Guarulhos Intl Apt, BR (GRU)**  
16-Nov-11 (Wed) 11:25p  
Flight Time 05hr 15min | Economy  
Aircraft Airbus Industrie A320-100/200

Stops 1

**Flight PZ705 has the following stops:**

Arrive 16Nov 0700P Buenos Aires Ministro Pistarini, AR (EZE)  
Depart 16Nov 0745P



Flight **JJ8066**  
Depart **Sao Paulo Guarulhos Intl Apt, BR (GRU)**  
17-Nov-11 (Thu) 08:30a  
Arrive **Lima, PE (LIM)**  
17-Nov-11 (Thu) 10:40a  
Flight Time 04hr 10min | Economy  
Aircraft Airbus Industrie A320-100/200  
Stops nonstop



Flight **JJ8225**  
Depart **Lima, PE (LIM)**  
17-Jan-12 (Tue) 00:05a  
Arrive **Sao Paulo Guarulhos Intl Apt, BR (GRU)**  
17-Jan-12 (Tue) 07:55a  
Flight Time 05hr 50min | Economy  
Aircraft Boeing 767-300/300ER  
Stops nonstop



Flight **JJ8031**  
Depart **Sao Paulo Guarulhos Intl Apt, BR (GRU)**  
17-Jan-12 (Tue) 02:15p  
Arrive **Asuncion, PY (ASU)**  
17-Jan-12 (Tue) 04:15p  
Flight Time 03hr 00min | Economy  
Aircraft Airbus Industrie A320-100/200  
Stops 1

**Flight JJ8031 has the following stops:**

Arrive 17Jan 0300P Ciudad del Este, PY (AGT)  
Depart 17Jan 0330P

Price		Ticket Type
<b>1 Adult(s)</b>	\$ 643.00	Electronic Tickets (Note: Your ticket should be issued as electronic. If for any reason we must issue Paper Tickets, we will notify you in advance.)
Taxes and Fees	\$ 106.74	
<b>Total</b>	<b>\$ 749.74 USD</b>	

**Charges on your credit card**

Tam Linhas Aeras \$ 719.74 USD  
Vayama \$ 30.00 USD

**Airline Confirmation Codes**

The following are the airline confirmation codes and airline phone numbers for your trip. You can use

this information to select or change your seat assignments, and check-in online for your flights at the airlines website (if available).

<b>Airline</b>	<b>Confirmation Codes</b>	<b>Phone Number</b>
Transportes Aereos Del Mercosur	43M2OG	

#### **Airline Ticket Numbers**

**Tam Linhas Aereas (JJ) 9578710777363**

#### **Trip Insurance**

In reviewing your travel arrangements we noticed you didn't include Trip Insurance in your purchase. Saving for a trip can take a year or more, but only a second to ruin. While you can't do anything to prevent the unexpected, you can help protect your investment. Travel insurance can provide you with the best coverage for medical expenses, trip cancellation/interruption, baggage damage, medical evacuation, and much more. Cover yourself and everyone in your party for one low price.

For a quote and to add trip insurance to protect you and your travel investment, [click here](#).

#### **Vayama Messages About Your Trip**

International travel documentation may be required for all passengers in this itinerary. It is the responsibility of the traveler to determine and obtain all travel documentation that is required. Please check the vayama site under 'Travel Extras' or visit the links <http://www.vayama.com/services/passports> and <http://www.vayama.com/services/visa> for more detailed information.

#### **View My Vayama Reservation**

You can view and confirm your reservation anytime through the **my trip** section of [www.vayama.com](http://www.vayama.com). Use the link below, or you can find **my trip** on the top menu of any Vayama web page.

<http://www.vayama.com/mytrip>

#### **Support and Changes**

If your trip plans change, it's easy to request a change to your reservation. Simply fill out the online change request form and we will provide a quote for the requested change by email. [Click here](#) to access the online form.

The airlines implement many schedule changes on a daily basis. As a result, we encourage you to confirm the status of your reservation before and during your travels by contacting the airline(s) you will be flying on within 72hrs of departure.

If you have general questions or concerns about your reservation send us an email at [cs@vayama.com](mailto:cs@vayama.com) and we will respond within 24hrs. If you prefer to speak with one of our International Specialists you can call our Customer Support Center at:

**1.650.265.1856**

#### **Check-In**

Thank you again for booking with Vayama. With your departure date near we suggest you take advantage of the airlines online check in option if available. It's easy and convenient. You can print your boarding pass up to 24 hours prior to your scheduled flight time right from the comfort of your own home or office. To get started, go to the website of the airline on which you will be departing. You will be asked for the passenger's name and airline confirmation code, which can be found on this email under the Airline Confirmation Codes section. If you will be checking-in your baggage at the airport, you will still need to check-in with the airline at the airport. When going through the Security Checkpoint, you will need a government issued photo identification (ID) and the printed Boarding Pass.

### Special Offers



Need a place to stay? Vayama is a one stop travel shopping solution, browse our selection of [discounted hotels](#) around the world, from boutique hotels to major hotel brands, we offer all, for less, via our partner bookings.com



Got your flights, need wheels? Vayama is a one stop travel solution, we search over 500 car rental companies all over the world to bring you the lowest car rental fares, always. [Click here](#) to search Vayama's rental car deals.



Vayama has teamed up with [www.lonelyplanet.com](http://www.lonelyplanet.com) to offer Vayama customers a great deal on the best travel guides in the world. Click the link to view the latest special offer from Lonely Planet.

### Fare Rules and Vayama Policies

#### Fare Rules and Policies

- Prices are shown in U.S. Dollars unless specifically indicated otherwise. Please check the currency code next to the displayed prices carefully.
- Airfares and reservations are not guaranteed until all funds are collected, clarifications if any are resolved, fares are reconfirmed, and tickets are issued.
- From the time of booking until the latest of 24 hours or the time ticket is issued, sufficient funds must be available on the credit card used for purchase to successfully charge and issue the ticket(s). If there are problems processing the credit card, be it for lack of funds or restrictions, vayama will not guarantee the price quoted at the time of original booking or subsequent booking(s). Following a decline of credit card usage the customer attempting the charge is responsible for resolving the credit card issue(s) timely and expeditiously. Following a credit card decline, Vayama, at its discretion, may reprice, rebook and issue the ticket(s). If following the reprice and or rebook there are changes, vayama will advise the customer and request approval. Tickets will not be issued until customer approval is provided. It is the customer's responsibility, not that of vayama, to review and verify all credit card information at the time of making the reservation online and during any subsequent interactions.
- First name and last name of each traveler must be entered into the reservation exactly as it

appears on your Government issued Identification, be it your passport, driver license or other acceptable forms of identification as may be required. The inclusion of a Middle initial is optional. If a name change is requested by phone within 24 hour from the time of booking, Vayama may be able to void the booking and issue a new reservation by charging a standard void fee of \$50USD. Name changes, including corrections due to spelling errors are not allowed after the 24 hour time window.

- Tickets are nontransferable.
- When applicable you may accrue miles subject to the airline rules and policies. Vayama is not responsible for mileage credits and Upgrades. Upgrades, if allowed, are purely at the discretion of the airline. Check directly with the airline for additional information.
- Charges may include a non-refundable vayama booking fee which may be billed separately on your credit card statement. When applicable the booking fee will be INCLUDED within the fare total quoted at the time of booking.
- Total charges for the booking may include one or more charge on the credit card(s) by vayama, the ticketing airline and other partners such as Travel Guard, our insurance partner.
- Customers who purchase trip insurance are responsible to contact Travel Guard directly for any changes, cancellations, clarifications and/or claims.
- All customers travelling internationally will be required to obtain and carry necessary and pertinent travel documents including but not limited to, Passport, Business VISA, permanent or semi permanent Work VISA, Student VISA, Transit VISA, Advanced Parole etc... Traveler is responsible for the review of travel restrictions to determine and obtain all required travel documentation ahead of the originating travel date as may be necessary. Neither vayama nor its agents are responsible for providing answers to specific questions related to travel documentation requirements.

### Refunds and Exchanges

- If allowed by the airline, fare rules associated with the ticket(s) issued may be refunded or exchanged for the original purchase price less the applicable airline penalties, plus any fare difference between the original fare paid and the fare associated with the new ticket(s). In addition, **vayama will charge a change/refund processing fee of \$100.00/person.**
- Vayama has no control over airline penalties associated with refunds or exchanges which can range \$50-\$400 per ticket in most cases.
- All cancellation and exchange requests must be initiated at least four (4) days before scheduled departure.
- A ticket loses all value if/when the passenger associated with the ticket during any part of the travel does not show up at the check-in counter or cancel the booking at least 2 hours before scheduled departure or as required by specific airline rules. Customers desiring to make last minute changes (within four hours of scheduled departures) must contact the airline directly for assistance.
- International travel often includes multiple airlines, each with an individual set of fare rules. If more than one set of fare rules are associated with the total fare, the most restrictive rules will apply to the entire booking.
- If changes are allowed and the total fare of the new ticket including base fare, fees, penalties and taxes is more than the original ticket fare, vayama must collect the additional difference before processing the refunds or issuing the new ticket(s).

- Processing exchanges for most international tickets can be a complex and time consuming procedure and can take several business days to complete. Vayama makes every effort to provide quotes and process exchanges in a timely manner.

#### **Vayama and Airline Policies and Procedures**

- Please review the complete vayama site [Terms of Use](#) and vayama [Privacy Policy](#)
- Please read important information regarding the Warsaw Convention and [airline liability limitations](#).
- Prices do not include baggage fees or other fees which may be charged directly by the airline. For detailed information on the baggage policy and fees for most airlines, [click here](#).

Thanks again for choosing Vayama and have a great trip!

The Vayama team

[www.vayama.com](http://www.vayama.com)

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